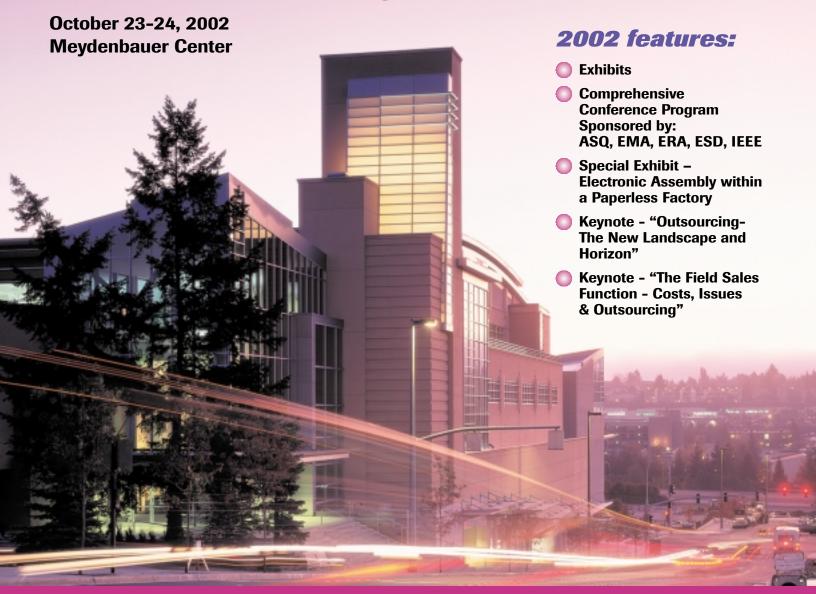
### **Preview Program**

# Nerthcon 200

the Northwest's OEM Electronics Event for Design, Manufacturing & Test Engineers

Returns to Bellevue, Washington Heart of the Northwest's High Tech Corridor



**EEE** Seattle Section







ESD Northwest Electrostatic Discharge Association



**SASQ ASQ Seattle Section** 

### An Industry Event Sponsored by Industry Celebrating 20 Years

## Shorter design cycles... tighter budgets... increased competition.

In today's challenging economic climate, you're being asked to do more, in less time, with far fewer resources.

For 20 years, electronics professionals have turned to Northcon for "one-stop" solutions to complex problems. Northcon's unparalleled product demonstrations, vendor exhibits and high quality conference sessions offer answers and solutions for the entire design and manufacturing team. Best of all, it takes place in one location – *minimizing the amount of time away from the office.* 



- Design/Component Engineers
- Production/Manufacturing Engineers
- Test Engineers
- Mechanical Engineers
- R&D Specialists
- QC/QA & Packaging Engineers
- Purchasing Professionals
- Engineering & Corporate Managers
- Design/Component Engineers

#### **Exhibit Hours**

Wednesday, October 23 10am - 4pm Thursday, October 24 10am - 4pm

#### **Conference Hours**

October 22, Tuesday 9am - 4pm October 23, Wednesday 9am - 5pm October 24, Thursday

9am - 5pm



Meet face to face with people that have the answers

### Why Northcon

- Reduce Product Costs Find new Sources of Supply
- Product Knowledge Directly from the Manufacturer

Get answers to technical questions directly from the people that have the answers.

- Earn CEUs at a Low Cost
   IACET CEUs are awarded for all courses and workshops.
- Learn What's Happening in Your Industry
   Stay in touch with your industry...learn about the trends, changes and opportunities that can have an impact on your professional career.
- Meet Engineer-to-Engineer in a Creative Environment

Meet face-to-face with your peers – exchange information and share ideas... away from the office, in a creative environment.

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# See, Touch and Compare... Some of the companies you'll see at Northcon 2002

A&J Cases A-Laser, Inc.

Ad-Print Markings Ltd. Adhesa-Plate Manufacturing

**Advanced Quality Sales** 

**AEI Components** 

**AEGIS** 

Allied Components

Altron, Inc. Ametek-Rotron

APC

Arconix Group Asemco

ASQ, Seattle Section

Astec B & J - USA The Bergquist Co.

BTU

Buckhorn Material Handling Systems CAE Northwest Cambridge Accusense

Cascade Tek Celesco

Central Semiconductor Corp Cherry Electrical Products

Chicago Case Cinch Connectors Circuit CAM CKC Laboratories. Inc.

Coast Wire & Plastic Tech., Inc. Cobro Buyers Directory

Conductive Technologies Cooper Electronic Technologies

CSMI CTS

DA/PRO Rubber, Inc. Data Circuit Systems

Dynapace ebm Industries

Edak/Zargas Aluminum Cases

Ekra

Ellsworth Adhesive Systems EMA, Washington Chapter Enigma Interconnect Inc.

EPCOS

ERA, Pacific Northwest Chapter

ESD Northwest ESF Industries, Inc.

ESF Industries, Inc.
Ewing/Foley
Fairchild Imaging
Fischer Connectors
Flambeau Products
Flambeau Products
Fosta-Tek Optics, Inc.
Fulcrum Associates
Gems Sensors

General Tool And Supply Co. H.H. Bauer & Associates, Inc.

Halbar-RTS, Inc.

Halco

Hamamatsu Corporation

Hardigg Cases
Hardigg Storm Cases
Hoffman Enclosures
IEEE, Seattle Section
Intertek Testing Services/
ETL Semko

Johnson Components

Juki Kepco

Kinetics Cases

Kirkhill Rubber Company

KY Seritech LaCroix Industries

Lakeside Representatives

lianli industrial
Mill Max
Mold rite, Inc.
Monitor Products Co.
MOUSER ELECTRONICS
MYDATA Automation
National Wire and Cable

Nidec

Northwest EMC

Optical Polymers International

OZ/Gedney

**Packaging Resources** 

Panduit Parker Cases

Parylene Engineering

Pelican Cases

The Pentagon Company

Phihong USA Corp.

Platt Cases

Qualitel Corporation

R-Stahl

S.S.I. Cable Corporation Scandic Springs, Inc. Schippers & Crew, Inc.

SKB

Solid State Devices,Inc. Sparkle Power Inc. Sprague-Goodman

Streckfuss

Synergy Systems Techsystems Northwest

ST Microelectronics

Thin Film Technology Corporation Thordarson Inc. Tritek NW

TT Electronics IRC W.L. Gore & Associates Zippertubing Co.

# Northcon Special Exhibit Electronic Assembly within a Paperless Factory sponsored by EMA



EMA presents this year's special exhibit.

The special exhibit, provided by Techsystems NW, Asemco, Inc. and Fulcrum Associates will demostrate a completely automated line for assembling complex mixed technology circuit boards within a paperless environment. Quick changeover, flexibility, and paperless monitoring of the production floor will be highlighted.

Attendees will witness electronic data transfer to process specific sections of the assembly line (real-time) as ECN's are introduced to the assembly in process.

Top manufacturers providing equipment for the Special Exhibit include:

- · AEGIS Circuit CAM Software
- · Asemco, Inc.
- · BTU reflow ovens
- Dynapace conveyors
- · Ekra screen printers
- Fulcrum Associates software
- · Juki pick & place
- Streckfuss

### Northcon/2002 Conference Program

### **Low-Cost Industry Sponsored Conference Program**

This three-day conference with special events and short courses has been developed by a consortium of industry organizations and volunteers to meet the needs of today's design, manufacturing, test, quality and purchasing professionals.



IEEE is an Authorized CEU Provider of the International Association for Continuing Education and Training (IACET)

CEU's are available for technical conference attendance. The IEEE is an authorized CEU Provider of the International Association for Continuing Education and Training. CEU credits, where available, are indicated with the individual course descriptions.



#### Register Early and SAVE \$\$\$

Pre-registration is strongly encouraged, and a conference registration form is attached to this booklet. On-site registration will be accepted on a first-come, first-serve basis with no guarantee of classroom space or course material availability. (Advance registration rates are effective through October 4. Beginning October 5 the cost of each course increases by \$50.)

Note: Sponsored Events Are Available to All Northcon Attendees All paid (SC) courses include lunch





Thursday, October 24, 2002 2:00 pm - 5:00 pm

### **Upgrading Your System** to **AS9100:2001** (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. John A. Graham, *President, Fulcrum Associates, LLC* 

This course will offer a plan for upgrading an AS9100:1999 quality system to AS9100:2001 (Rev A) requirements. Techniques for improving quality system effectiveness by focusing on processes that are used daily; process modeling and flowchart documentation techniques for modifying an existing quality system structure to a business system orientation; and methods for moving from an AS9100:1999 element focused documentation orientation to an AS9100:2001 process orientation without having to scrap current documentation will be explained.



Wednesday, October 23, 2002 2:00 pm - 5:00 pm

### **Upgrading Your System** to ISO 9000:2000 (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. John A. Graham, *President, Fulcrum Associates, LLC* 

Methods for improving the effectiveness of your quality system while upgrading it to the new ISO 9000:2000 standard and integrating quality throughout your company will be detailed.



#### Sponsored by EMA



Thursday, October 24, 2002 9:00 am - Noon

#### Managing Information -The Paperless Factory (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. John A. Graham, *President, Fulcrum Associates 11C* 

Learn how to design a communication system using conventional technology that will eliminate or substantially reduce the need for paper. Use the Microsoft Office Suite and Windows 2000 as the basis for implementing an effective and efficient document and data control system



Thursday, October 24, 2002 2:00 pm - 5:00 pm

### **Process Development** and Qualification (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. Dennis M. Davis, *Independent Industry Consultant* 

This course will examine process development and qualification for purchasing, master scheduling, material delivery, manufacturing, packaging and shipping processes. A coherent strategy for developing, documenting and qualifying the processes needed for a manufacturing facility will be presented.

#### **Sponsored by ERA**



Wednesday, October 23, 2002 2:00 pm - 5:00 pm

### The Basics of Electronic Components (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

Instructor: Mr. Jim Carroll, Halbar RTS

Nontechnical individuals working in the electronics industry need to understand the parts used in their products, and must be able to work effectively with associated technical personnel. From the basic concepts and terminology of electronics (AC, DC, voltage, current, and wattage) to a thorough but easy-to-follow study of the most common electronic components (capacitors, resistors, inductors/transformers, relays, diodes, mosfets, IGBTs, memory), this course will give you an understanding of the terminology, types, uses, packages and operation of the various devices.

#### **Sponsored by ESD Northwest**



Thursday, October 24, 2002 9:00 am - 1:00 pm

### **ESD Control on the Factory Floor (4 Hrs.)**

Fee: \$160 (.4 CEUs will be awarded.)

Instructors: Mr. Irvan Guss, ESD Consultants -Mr. James Dull, President, Static Technology, Inc.,

This course will explore techniques for reducing ESD damage. The static control measures of grounding, shielding, ionization, testing, training and auditing will be detailed. Fundamentals of air ionization, application and performance testing will be reviewed, and attendees will understand what to look for in performing ESD audits to assure that procedures are being followed.

#### **IEEE** Sponsored by IEEE



Wednesday, October 23, 2002 9:00 am - 5:00 pm

### **EMC Essentials - Shielding** and Grounding (6 Hrs.)

(Organized by IEEE EMC Society)

Fee: \$310 (.6 CEUs will be awarded.)

**Instructor:** Mr. Colin E. Brench, *Principal Member, Technical Staff, Compaq Computer Corp.* 

Shielding and grounding will be explained from fundamental principles through traditional design methodologies. Ignoring the fact that these two areas are tied together can result in poor EMC performance. Advanced concepts will be presented to help those involved in leading edge design develop their expertise.



Thursday, October 24, 2002 9:00 am - Noon

#### EMC Modeling -A Practical Introduction (3 Hrs.)

(Organized by IEEE EMC Society)

Fee: \$255 (Includes Book) (.3 CEUs will be awarded.)

**Instructor:** Mr. Colin E. Brench, *Principal Member, Technical Staff, Compaq Computer Corp.* 

The application of computational electromagnetics to real EMC design problems is an emerging and powerful technology. Relying on existing rules of thumb and traditional design equations often is not cost-effective. Basic techniques will be described to set the stage for the heart of the course – EMC model development. A number of examples will be used to highlight some of the important aspects of CEM in EMC.



Wednesday, October 23, 2002 2:00 pm - 5:00 pm

### **IEEE 802.11 Wireless LAN Technology (3 Hrs.)**

(Organized by IEEE Oregon Section and IEEE Seattle Section)

### Fee: \$210 (Includes Book) (.3 CEUs will be awarded.)

Instructors: Mr. John E. Blyler, Sr. Technology Editor, Wireless Systems Design Magazine - Dr. Rob Roy, Co-founder and Senior Director of Business Development & Technology Strategy, Mobilian Corp. - Mr. Todd Stockert, Software R&D Engineer, Agilent Technologies, Electronic Product Solutions Div., Signal Analysis Product Generation Unit

The major aspects of the IEEE 802.11 (Wi-Fi) family of wireless networking standards will be introduced, and the various efforts and state of deployment will be described. The basic protocol physical and MAC layers for 802.11a, b, and new g services will be presented. Coexistence with other wireless networks (e.g. Bluetooth, Hiperlan) will be discussed.



Thursday, October 24, 2002 9:00 am - Noon

### **Opto-Electronic Design Considerations** (3 Hrs.)

(Organized by IEEE Seattle Section)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. Percy F. (Butch) Shadwell, Jr., *Principal Consultant, Shadwell Technical Services* 

This course will explore the opto-electronic design problem domain. Optical data transmission through open space will be emphasized, and specific design solutions for reducing product costs and shortening R&D time in opto-electronic disciplinary will be offered. You'll understand how to read specifications to insure component performance and applicability to the problem domain.



Thursday, October 24, 2002 2:00 pm - 5:00 pm

## PCB and Backplane Signal Integrity in a GigaBit World (3 Hrs.)

(Organized by IEEE EMC Society)

Fee: \$160 (.3 CEUs will be awarded.)

Instructor: Mr. Franz Gisin, *Director, Backplane Design Technology and Signal Integrity Design, Sanmina / SCI Systems* 

This course explains how PCB and backplane materials (conductors & dielectrics), interconnect geometries (traces

& vias) and manufacturing processes (mixed dielectric stackups & micro-vias) impact the signal integrity of gigabit/second transmission lines structures commonly found in FibreChannel, Gigabit Ethernet, and Infiniband architectures.



Wednesday, October 23, 2002 9:00 am - Noon

# Simple Network Management Protocol (SNMP) Technology Overview (3 Hrs.)

(Organized by IEEE Seattle Section)

Fee: \$160 (.6 CEUs will be awarded.)

**Instructor:** Mr. Larry R. Walsh, *President, Chateau Systems, Inc.* 

This course will provide an overview of SNMP terminology and will give attendees the information necessary to make technology choices. The viewpoint is that of a technical practitioner who develops MIB (management information base) specifications and the agents who manage such data. Mainstream usage will be emphasized.



Tuesday, October 22, 2002 9:00 am - 4:00 pm

### **Supply Management Fundamentals (6 Hrs.)**

(Organized by IEEE Oregon Section)

Fee: \$360 (Includes Book) (.6 CEUs will be awarded.)

**Instructor:** Mr. Greg Hutchins, *P.E., Engineering Principal, Working It, LLC* 

Supply management has become a core, competitive organizational area as more companies outsource non-core activities. This practical, value-laden workshop offers practical tools, tips and techniques for aligning supply management processes with strategic initiatives and goals; starting and managing a supply development process; moving from a low-price and product-based relationship to a value-added relationship; managing supply risks throughout the supply development lifecycle and improving supply base maturity and capability.

#### **Design Courses**



Wednesday, October 23, 2002 9:00 am - 5:00 pm

### Advanced Signal Conditioning Design (6 Hrs.)

Fee: \$310 (.6 CEUs will be awarded.)

Instructors: Mr. Ronald Mancini, Applications Engineer, Texas Instruments, Inc. Mr. Charles Wray, Member Technical Staff Texas Instruments, Inc., Advanced Analog Products

This course, in five sections, will describe the fundamental tools used in designing analog circuits. Sections one and two will explain and develop the tools that will be used and applied in sections three, four and five where the same

approach to designing signal-conditioning circuits will be applied in three different ways.



Tuesday, October 22, 2002 9:00 am - 4:00 pm

### **Analog Electronic Design** (6 Hrs.)

Fee: \$310 (.6 CEUs will be awarded.)

Instructors: Mr. Ronald Mancini,
Applications Engineer, Texas Instruments, Inc. Mr. Charles Wray, Member Technical
Staff, Texas Instruments, Inc.,
Advanced Analog Products

This introductory-level course will teach analog electronics from the basics to the latest analog applications including high-frequency amplifiers, data converters, single-supply op amps, and low power circuits.



Wednesday, October 23, 2002 2:00 pm - 5:00 pm

## **Ball Grid Arrays: Principles and Practice**(3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. Ray P. Prasad, *P.E., President, BeamWorks, Inc.* 

#### **Design Courses**

BGA technology offers benefits such as real estate savings, high yield and better electrical performance. BGA and CSP are leading edge packaging technologies. Implementing BGA and CSP also mean dealing with existing mixed technologies (standard SMT, fine-pitch and through-hole) on the same board. This course will identify technical BGA design and manufacturing issues that must be resolved for effective implementation on mixed technology boards



Thursday, October 24, 2002 2:00 pm - 5:00 pm

### **Electronic Interconnection Technologies (3 Hrs.)**

Fee: \$160 (.3 CEUs will be awarded.)
Instructor: Mr. Joe Fjelstad,
Sr. Consultant, J.C. Fjelstad & Assoc.

A brief but comprehensive overview of the hierarchy of electronic interconnections from the IC to the wall socket with emphasis on key technologies including IC packaging, HDI substrates, backplanes and connectors.



Tuesday & Wednesday, October 22 & 23, 2002 9:00 am - 5:00 pm

## High-Frequency Digital Design and PCB Layout (12 Hrs.)

Fee: \$685 (Includes Book) (1.2 CEUs will be awarded.)

**Instructor:** Mr. Robert Hanson, *President, AmeriCom Test & SMT Technology, Inc.* 

Design concerns of high-speed digital designs (crosstalk, ground bounce, metastability, reflections, terminations, bypassing, clock control and how to design to eliminate their negative effects on signal integrity will be explored. How to control Zo, PB stack/layout and logic parameters also will be covered.



Tuesday, October 22, 2002 9:00 am - 4:00 pm

### Logic Design with CPLDs, FPGAs and ASICs (6 Hrs.)

Fee: \$310 (.6 CEUs will be awarded.)

**Instructor:** Mr. Ken Coffman, *Technical Sales Engineer, ES/Chase Co.* 

Architectures and successful design methods for CPLD, FPGA, gate array and ASIC conversions will be explored. Attendees will be exposed to modern device architectures and proven design methods.



Thursday, October 24, 2002 9:00 am - Noon

#### Power Supply Topologies - An Introduction (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. Ken Coffman, *Technical Sales Engineer, ES/Chase Co.* 

An introduction to power supply AC/DC and DC/DC technologies, course topics will include power tradeoffs, discussion and analysis of common power supply topologies, and an intuitive approach to understanding power supply circuitry.



Thursday, October 24, 2002 2:00 pm - 5:00 pm

#### Using Reprogrammable Microcontrollers to Enhance Product Design and Functionality (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. Rodger Ritchey, *Applications Manager, Microchip Technology, Inc.* 

This course will examine Flash microcontrollers and how they can be used to enhance product design. Real-world design examples will serve as the basis for the discussion. All of the concepts, technology and material on reprogrammable technology discussed here can be applied to any microcontroller manufacturer's products.



Wednesday, October 23, 2002 9:00 am - 5:00 pm

### VHDL and Verilog Synthesis (6 Hrs.)

Fee: \$365 (Includes Book) (.6 CEUs will be awarded.)

**Instructor:** Mr. Ken Coffman, *Technical Sales Engineer, ES/Chase Co.* 

HDL topics including device architectures and successful design capture methods will be explored.

#### Design/Manufacture/Test



Wednesday, October 23, 2002 9:00 am - Noon

#### **Design for Built-In Self-Test (3 Hrs.)**

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. Louis Y. Ungar, *President, A.T.E. Solutions, Inc.* 

This course will offer tools for going beyond the testability techniques offered by boundary scan and create not only self-testable ICs and systems, but also use BIST to deal with many board-level faults.



Tuesday, October 22, 2002 9:00 am - 4:00 pm

#### **Design for Testability (6Hrs.)**

Fee: \$310 (.6 CEUs will be awarded.)

**Instructor:** Mr. Louis Y. Ungar, *President. A.T.E. Solutions. Inc.* 

Techniques including boundary scan will be explored as a means of giving test a fighting chance in finding and diagnosing faults in today's ever-more-complex circuitry.



Thursday, October 24, 2002 2:00 pm - 5:00 pm

#### EMC Standards and Regulations - The Impact on Design and Test (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)
Instructors: Mr. Todd Robinson, Sales &
Marketing Manager, CKC Laboratories, Inc. Mr. Chris Kendall, Principal Consultant and CEO,

CKC Laboratories, Inc. - Mr. Ghery Pettit, Corporate EMC Engineer, Intel Corp.

This course will explore international standards and compliance processes for electromagnetic compatibility (EMC) in the U.S., EU, Australia, Japan, Taiwan, Korea and other countries. Self-declaration versus agency approvals will be discussed, as well as the FCC TCB certification and EU R&TTE processes for transmitters.



Tuesday, October 22, 2002 9:00 am - 4:00 pm

### Six Sigma - Implementation for Real Results (6 Hrs.)

Fee: \$310 (.6 CEUs will be awarded.)

**Instructor:** Mr. Praveen Gupta, *Partner, Quality Technology Company* 

This course offers a practical approach for successfully implementing Six Sigma by understanding how quality and profitability can go hand in hand, and explores how to establish dramatic improvement objectives and implement the appropriate performance measurements. Mathematical basis, methods, measurement and necessary tools to implement Six Sigma will be given.



Tuesday, October 22, 2002 1:00 pm - 4:00 pm

#### SMT - Design for Manufacturability, Test & Repair (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.) Instructor: Mr. Ray P. Prasad, P.E., President, BeamWorks, Inc.

Technical issues in SMT, BGA and fine-pitch technology

design and manufacture that should be understood for effective implementation of SMT and newer packaging technologies will be explored. Factors in selecting appropriate components and DFM-related issues in qualifying a subcontractor will be discussed along with techniques to help insure that boards are designed for manufacturability and yield.



Thursday, October 24, 2002 9:00 am - 5:00 pm

## **SMT Implementation with New Process Technologies**(6 Hrs.)

Fee: \$310 (.6 CEUs will be awarded.)
Instructor: Mr. Robert Hanson, President

**Instructor:** Mr. Robert Hanson, *President, AmeriCom Test & SMT Technology, Inc.* 

Essential concerns when manufacturing a high-density, double-sided designs will be explored along with BGA, double-sided reflow, printing very fine pitch, selective soldering, odd form and no-lead soldering issues.



Wednesday, October 23, 2002 9:00 am - Noon

### **SMT - Troubleshooting Yield Problems** (3 Hrs.)

Fee: \$160 (.3 CEUs will be awarded.)

**Instructor:** Mr. Ray P. Prasad, *P.E., President, BeamWorks, Inc.* 

This course will focus on identifying and correcting SMT assembly problems related to the three major areas of SMT defects - design, assembly and incoming material quality. By offering a step-by-step method for investigating the assembly process (related problems and remedies), the information gained in this course will help you achieve high-yield manufacturing.

				Priority Number	
First Name	Last N			5-90125	
				How to Register	
Job Title Company	E-mail	I		Mail Deadline - September 13, 2002 Northcon/2002 1230 Rosecrans Ave., Suite 100 Manhattan Beach, California 90266	
Mailing Address	Mailing Address Mail Stop			FAX Deadline - October 20, 2002 310-643-7328	
City	State	Zip	Country	Please do not both fax and mail	
() Telephone	e Fax			Electronically www.northcon.org After September 13, 2002 badges will be held for pick-up at the advance registration	
				counter.	
□ HA IEEE □ HD ASQ	I am a member of (or referred I		] HF None	On-Site Bring this form with you to Northcon/2002 for FREE admittance.	
Keynote K1 – Wed. – C	eds. and Thurs October 23- October 23 – 8:30 am - 10:00 a	am	\$10	\$	
Keynote K2 - Thurs	October 24 - 8:30 am - 10:00	am	\$10		
				Subtotal	
Conference Program Course SC1 (\$160) SC2 (\$160) SC3 (\$160) SC4 (\$160) SC5 (\$160) SC6 (\$160) SC7 (\$310)	SC9 (\$210*) SC10 (\$160) SC11 (\$160) SC12 (\$160) SC13 (\$360*) SC14 (\$310)	SC16 (\$310) SC17 (\$160) SC18 (\$685*) SC19 (\$310) SC20 (\$160) SC21 (\$160) SC22 (\$365*)	SC23 (SC24 (SC25 (SC26 (SC27 (SC28 (SC29 (	\$310) (\$160) (\$310) (\$160) (\$310) (\$160)	
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American Express cards do	the CVV2 number appears on not contain this number. rd statement will show "ECI - E				
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Special Assistance: If you require special assistance covered under the Americans with Disabilities Act,

please call (800) 877-2668, Ext. 218 by October 5, 2002.

### Northcon 2002 Keynotes



**Keynote** 

Wednesday, October 23, 2002 8:30 am - 10:00 am

## **Outsourcing - The New Landscape and Horizon**

Fee: \$10 (Includes Continental Breakfast)



**Speaker:** Mr. David North, *Vice President, Business Development, Qualitel Corp.* 

Outsourcing just changed! Outsourcing changed radically for many users and providers of electronics manufacturing services when the economy crashed. Did the economy cause it, or just trigger it? Who benefitted and who got hurt? How is outsourcing different today than it was a year ago, and where is it headed from here? Electronics manufacturing outsourcing isn't just a topic for contract manufacturers and their customers. Equipment and component manufacturers, sales representatives, distributors, professional service firms, banks, governments and many others are players. All play key roles in shaping outsourcing, how it works and the consequences - good and bad - for all involved. Better understanding of our roles and how we each influence mutual success will make outsourcing work as a more rewarding strategy for customers, and a more rewarding livelihood for contract manufacturers and all of the suppliers of goods and services that support them. This provocative keynote challenges the electronics industry to adapt to a new landscape, and prepare for a new horizon of outsourcing. Eyes will be raised; feathers will be ruffled; and new insights, challenges and information will be openly discussed.



#### **Keynote**

Thursday, October 24, 2002 8:30 am - 10:00 am

# The Field Sales Function - Costs, Issues, and Outsourcing

Fee: \$10 (Includes Continental Breakfast)



**Speaker:** Mr. Raymond J. Hall, Executive Vice President & CEO, Electronic Representatives Association Int'l

This presentation focuses on today's field sales and specifically the outsourcing of the field sales function to professional field sales organizations (manufacturers representatives). Special attention will be paid to "the function under fire" - i.e., from customers (trying to cut out the field sales function and therefore the commission), from distributors (trying to take over the field sales function and get the commissions), and even from some manufacturers (trying to find ways to cut that commission, take over house accounts or keep larger and larger portions of split commissions). Electronics has become a truly global industry. Tracking products, applying split credits, consolidations, line conflicts and instant international communications are just a few of the issues that impact the effectiveness of today's field sales. Attendees will receive an incisive overview of these critical issues and an insider's current perspectives on the world of outsourced field sales.

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