



Redesign & Iterate

QUIZ

Question 1

Which of the following is a good active listening technique or strategy?

- Avoid texting while speaking with someone.
- Defer judgment of what the other person is saying.
- Avoid expressing emotions in the moment.
- Take good notes on what is being said.

Question 2

Negative emotions experienced while giving a design review or other presentation should be (check all that apply):

- Expressed immediately to keep the audience informed.
- Minimized in the moment.
- Ignored altogether.
- Deferred for a short period.

Question 3

In the process of digesting feedback from one-on-one interactions as well as design reviews and similar events, the design team should:

- Take notes only on specific feedback that can be acted on during redesign.
- Attend only to constructive comments from the audience.
- Eliminate emotions expressed by individuals in written notes to ensure they do not cloud interpretation of feedback.
- Take notes on all feedback, no matter how irrelevant it may seem at the time.

Question 4

Individuals who provide apathetic feedback should be ignored in the process of digesting and distilling feedback about an engineering design.

- True
- False