Quiz

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**Question 1**

Which of the following is a good active listening technique or strategy?

a. Avoid texting while speaking with someone.

b. Defer judgment of what the other person is saying.

c. Avoid expressing emotions in the moment.

d. Take good notes on what is being said.

**Question 2**

Negative emotions experienced while giving a design review or other presentation should be (check all that apply):

a. Expressed immediately to keep the audience informed.

b. Minimized in the moment.

c. Ignored altogether.

d. Deferred for a short period.

**Question 3**

In the process of digesting feedback from one-on-one interactions as well as design reviews and similar events, the design team should:

a. Take notes only on specific feedback that can be acted on during redesign.

b. Attend only to constructive comments from the audience.

c. Eliminate emotions expressed by individuals in written notes to ensure they do not cloud interpretation of feedback.

d. Take notes on all feedback, no matter how irrelevant it may seem at the time.

**Question 4**

Individuals who provide apathetic feedback should be ignored in the process of digesting and distilling feedback about an engineering design.

a. True

b. False